

Freegal: What is it and how do I use it?

(Adopted from [Freegalmusic.com FAQs](http://freegalmusic.com/FAQs) and customized for CFPL Freegal users)

What is Freegal?

Freegal is a downloadable music service from your library. For Concord residents, all you need is your library card number. Freegal offers access to about 3 million songs, including Sony Music's catalog of legendary artists. In total the collection is comprised of music from over 10,000 labels with music that originates in over 60 countries. There is no software to download, and there are no digital rights management (DRM) restrictions. Access to Freegal is limited to patrons of subscribing libraries.

How does Freegal Music work?

*A download usage counter is located in the upper right corner of <http://concordlibrary.freegalmusic.com/index> displaying your weekly allotment. For instance, 1/3 means that you have a weekly limit of 3 downloads, and you have used 1 of those downloads. The download counter resets each week at Monday 12:01 AM (Eastern Time, USA). Simply search in the searchbar for your favorite **album, artist, composer, genre, song or video**. Or you can use the **Browse A-Z** button which will display the Genres and Artists available. Another option is to use the navigation at the top of the page to browse by **music videos, most popular, new releases or genres**. Freegal Music also offers on the homepage a collection of National Top 100 Downloads as well as Featured downloads where users can browse a variety of music selections.*

How do I use Freegal Music on mobile devices?

The Freegal Music site is designed to be used on the web. For mobile devices, Freegal has developed a mobile application that is compatible with iOS and Android devices.

How do I set it up on my (iPad or Android) phone?

You will need to be a registered cardholder of a library that has contracted with the Freegal service, such as Concord.

- 1. Download the App from your App Store (Apple devices) or Google Play store (Android devices).*
- 2. As soon as you launch it you will see an alert saying "Freegal Music Would like to Use Your Current Location?" (Allow/Don't Allow) Press **Allow**.*
- 3. Enter your Concord zip code and press the **GO** button.*
- 4. Under the "**Choose your library**" will be listings of all the libraries who have contracted with Freegal. Select the **Concord Free Library** which is at the bottom of the list.*
- 5. Enter your **library card number** (no spaces) and press the **LOGIN** button*
- 6. You will then be presented with a Terms & Conditions window with (Agree/Don't Agree) Press **Agree**.*
- 7. You will then be able to browse for songs you would like to download. When you find one you like, listen to it first using the blue arrow button to the left of the song, to be sure it is the one that you want. Once you are sure, click the down arrow in black circle to the right of the song. It will then begin to download to your device in the app.*

8. To listen to the song, press the **Back** button at the top and go to the **My Music** icon and press the blue arrow to the left of the song to listen.

How do I delete a song off my iPhone, iPad or Android device?

*In the "My Music" section of the app, you will see a list of songs that you have downloaded. If you swipe right to left on the right side on one of the songs, you will see a **Delete** button appear. Tap on the **Delete** button and the song or video will be permanently deleted off your device.*

Why are there limits on the amount of downloads I can make? What does "limit exceeded" mean?

The limit is set so that a maximum number of patrons may have equal access to the songs in the Freegal Music Service. The "limit exceeded" appears when you have used all of their downloads for the week.

What is the functionality of the Freegal App?

The Freegal App is designed to find libraries that have the Freegal Music Service, to store your login information, to search and browse the Freegal Music collection of your library, and to download, store and play your Freegal MP3 files.

Currently, the Freegal Music App cannot export files to iTunes or any other software.

As a Freegal Music user, you can download a song again for the purpose of having a copy in your iTunes and in the Freegal Music App. You can do that within 2 weeks of your original download by accessing your library's Freegal site via a computer, and accessing the "recent downloads" functionality on the navigation bar of the home page (HINT: you may need to log out of the Freegal Application to do this. You log out by going to "settings" within the Freegal App.

Will you ever get the streaming music feature at the library?

Yes. You can send an audio track, album, or playlist from our streaming collections to your mobile device for your listening pleasure. Look for a cell phone icon ("Send-to-Mobile") next to each track, album, or playlist.